AT&T Fiber Update

Residents of the Town of Egg Harbor. After reaching out to Harrison Gorski, our sales associate with AT&T he gave me an update on the activity in the Town of Egg Harbor.

I have put together an outline as to the progress and what to expect. (Pam Krauel, Clerk)

- 1. **Construction workers/trucks in your neighborhood.** This obviously signals that the work has started. From start to finish it will be from 3-6 months from completion.
- 2. **Flyer left on their door.** This will be in an envelope attached to a door hanger or in a door hanging bag. It will have contact information of one of my fiber coordinators to join the waitlist and they will be assisting with setting up the appointments upon completion. When they receive this door hanger construction is about a month from completion.
- 3. **Construction is complete.** Assuming they joined the waitlist, the assigned local fiber coordinator will call them to coordinate the appointment for individual installation.

Equipment provided - The device we provide is called a gateway. This doubles as a modem AND router, meaning no additional equipment is needed for the service to work and no fee to the home owner. However, if they do have their own router or wi-fi extenders, they can be used in addition or instead of the built-in router.

Fiber lines from road to home. There will be no fee up to the first 1000 feet.

Buried or arial – Harrison indicated he always say this to residents is that we would always prefer to bury our lines, the only reason we would not bury is if we couldn't because of previously buried lines, sheet rock concerns, HOA/community guidelines, topography of the area, etc. This is a long way to say "case by case" but for people specifically reaching out with this question, it is the simplest way to communicate why a burial might not be possible, and its not necessarily our decision.

<u>Waitlist</u> - It's extremely important to join the waitlist by calling the assigned local fiber. This contact information coordinator for your neighborhood will be on the letters left at everyone's door when the neighborhood is within 1 month of completion.

- This helps us know how many technicians we will need to bring in so that installation appointments don't get backed up.
- This also allows us to have easier access to address any situations or questions that may come up and resolve them faster, compared to if the order was placed online or through a call center.

3. Can also reach out to Harrison to get on the wait list or have any question. Contact information is below

Harrison Gorski

Senior Specialist – Fiber Sales Event Lead

Greater Lakes Market

316 W. Washington Ave, Madison, WI 53703 608.556.9069 l Harrison.Gorski@att.com

Attached is AT&T's three Wi-Fi choices.

Harrison indicated this pricing is for new AT&T customers and is NOT a promotional price, meaning this cost will not unexpectedly increase by \$20-\$30 in a year or two like other providers when the "promotion" runs out.

For existing AT&T <u>cell phone</u> customers, they will receive an additional 20% discount off their monthly Fiber service when signing up. This also applies to anyone wanting to switch to AT&T for their cell phone service when they are signing up for Fiber.





Powerful Wi-Fi you can rely on

AT&T All-Fi™ included with all plans.

\$ Pius taxes

Eligible AutoPay & paperless bill req'd. Ltd. avail./areas.

No annual contract

- Seamlessly connect with others and share massively large files in seconds
- · Ultralow lag for pro-level gaming

500MBPS

\$65 mo.:

Eligible AutoPay & paperless bill req'd. Ltd. avail./areas.

No annual contract

- Perfect for a work and play household
- Supports even more devices for multiplayer gaming

300MBPS

\$55 mo.: Plus taxes

Eligible AutoPay & paperless bill req'd. Ltd. avail./areas.

No annual contract

- Stream movies, music, and games all at once
- · Connect up to 10+ devices at once

*Pricing after discounts: \$10/mo. w/elig. AutoPay & paperless bill. Discounts start w/in 2 bills. Monthly State Cost Recovery Charge applies in OH, NV, TX. One-time install. fee may apply. See below for details.

Included with all plans:

•Simple, straightforward pricing, guaranteed—no price increase at 12 months, no contracts, no data caps, and no gateway fees

Ask how to save 20% on AT&T Fiber®

when you go all in with our best unlimited wireless plans AT&T Wireless: AT&T may temporarily slow data speeds if the network is busy.

Contact your local AT&T Sales Associate for more details.

Harrison Gorski
Harrison.Gorski@att.com

Speeds based on wired connection. Actual speeds may vary. For more info, go to att.com/speed101.

INTERNET PRICE OFFERS: AutoPay & Paperless Bill Discount: \$10/mo. if enrolled in both paperless billing and AutoPay w/a debit card or bank account. Discount reduced to \$5/mo. when enrolled in AutoPay w/credit card. Pay full plan cost until discount starts w/in two bills. Must maintain valid email address to continue discount. Taxes & Fees: Up to \$99 installation fee may apply, plus tax where applicable. Monthly Cost Recovery Charge which is not government-required applies in TX, OH and NV. Taxes also apply. For one-time AT&T transactional fees, see att.com/fees for details. Pricing subject to change. Subj. to Internet Terms of Service at att.com/internet-terms.

Offers may not be combined with certain other promotional offers on the same services and may be modified or discontinued at any time without notice. Other conditions may apply to all offers.

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